

James Kendrick
Tele-response

29th February 2016

Dear James Kendrick

Thank you for your request for information dated 08/02/16 and received on 08/02/16 concerning Northbrook College.

This request is being handled under the Freedom of Information Act 2000.

Please find below the answers to your Freedom of Information request as of 29/02/16:

1. What Manufacturer is your phone system: Voice over IP system (VoIP) – Avaya
2. When date does your support contract come up for renewal on the Phone System: I can neither confirm nor deny that Northbrook College holds some of the information you requested. However we are withholding that information since we consider that the exemptions Section 43 and Section 41 apply. In all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.
3. What is the current cost of the phone system Support: Voice over IP system (VoIP) – Avaya £45,022
4. Which Company is the support Contract with: Maintel
5. What procurement route do they use for this, is there a preferred framework: Rolling contract
6. What Manufacturer is your LAN Network: Avaya
7. What date does your support contract come up for renewal on the LAN Network: I can neither confirm nor deny that Northbrook College holds some of the information you requested. However we are withholding that information since we consider that the exemptions Section 43 and Section 41 apply. In all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.
8. What is the current cost of the LAN Network Support: £41,678
9. Which company is the support contract with: Maintel
10. What procurement route do they use for this, is there a preferred framework: Rolling contract
11. What Provider of Broadband are you using: JANET

12. What is the date for the Contract for Broadband Renewal: I can neither confirm nor deny that Northbrook College holds some of the information you requested. However we are withholding that information since we consider that the exemptions Section 43 and Section 41 apply. In all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.
13. What is the Current Cost of the Broadband: £0
14. What procurement route do they use for this, is there a preferred framework:
JANET
15. Do you use offsite/Third Party Data Centres: Yes
16. What Services and how big are the offsite facilities: I am writing to inform you that we have searched our records and the information you requested is not held by Northbrook College.
17. When are the contracts due for renewal: I am writing to inform you that we have searched our records and the information you requested is not held by Northbrook College.
18. Do you use third Party Cloud services: Yes
19. What services are used and what size are these: I am writing to inform you that we have searched our records and the information you requested is not held by Northbrook College.
20. When are the contracts due for renewal: I am writing to inform you that we have searched our records and the information you requested is not held by Northbrook College.
21. What procurement route do they use for this, is there a preferred framework: I am writing to inform you that we have searched our records and the information you requested is not held by Northbrook College.
22. Who is responsible for Telecommunication in the organisation and what are their contact details: Mr Richard Lee, IT Manager r.lee@nbcol.ac.uk
23. Who is responsible for ICT Infrastructure in the organisation and what are their contact details: Mr Richard Lee, IT Manager r.lee@nbcol.ac.uk

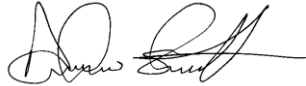
If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

Andrew Stowell
Head of Learner Services and Marketing
Northbrook College
Broadwater Road
Worthing
West Sussex
BN14 8HJ

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office, Wycliffe House, Water Lane,
Wilmslow, Cheshire, SK9 5AF.
Telephone: 08456 30 60 60 or 01625 54 57 45 Website: www.ico.gov.uk
There is no charge for making an appeal.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Andrew Stowell', with a stylized flourish at the end.

Andrew Stowell
Head of Learner Services and Marketing